

Conversational Al





Labor Cost Reduction with Customer Support Automation

Reduces the need for large support teams by handling 80% of the repetitive queries.



24*7 availability without hiring extra staff for night shifts.



Multilingual capabilities to reach a wider audience without hiring support agents for different languages.



Overhead Cost Reduction Without Compromising Efficiency



Streamlines internal workflows by automating routine queries and reducing the burden on the support team.



Smooth complex ticket handoffs to live agents, reducing the resolution times and improving efficiency.



Lowers Training and Onboarding Costs



Al training model helps agents to get trained at the time of onboarding, improving efficiency.

> Reduces the reliance on senior staff for knowledge sharing by providing a self-service knowledge base.



Minimizes Support Costs Including Churn Rate



Improves the customer experience by delivering personalized and contextual responses, reducing churn rate.



Predictive analysis for providing a proactive customer support experience, reducing escalation costs.