

# 7 Game-Changing Customer Experience Trends to Watch in 2025

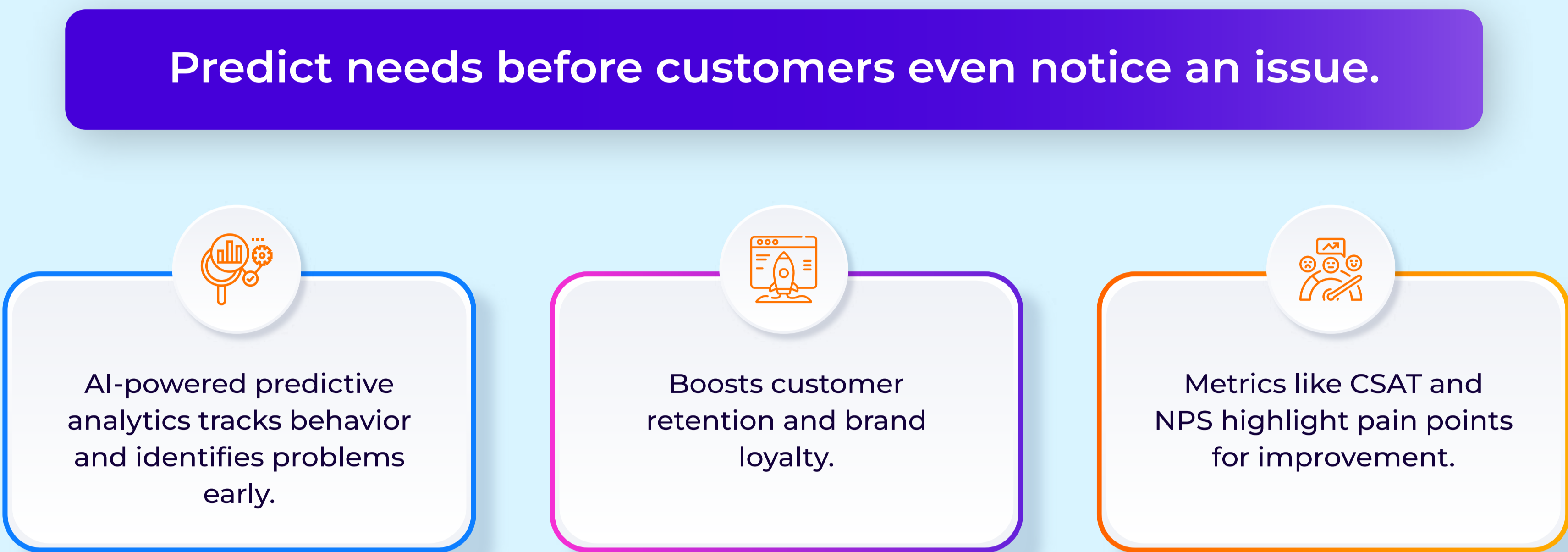
01

## Hyper-Personalization



02

## Proactive Customer Service



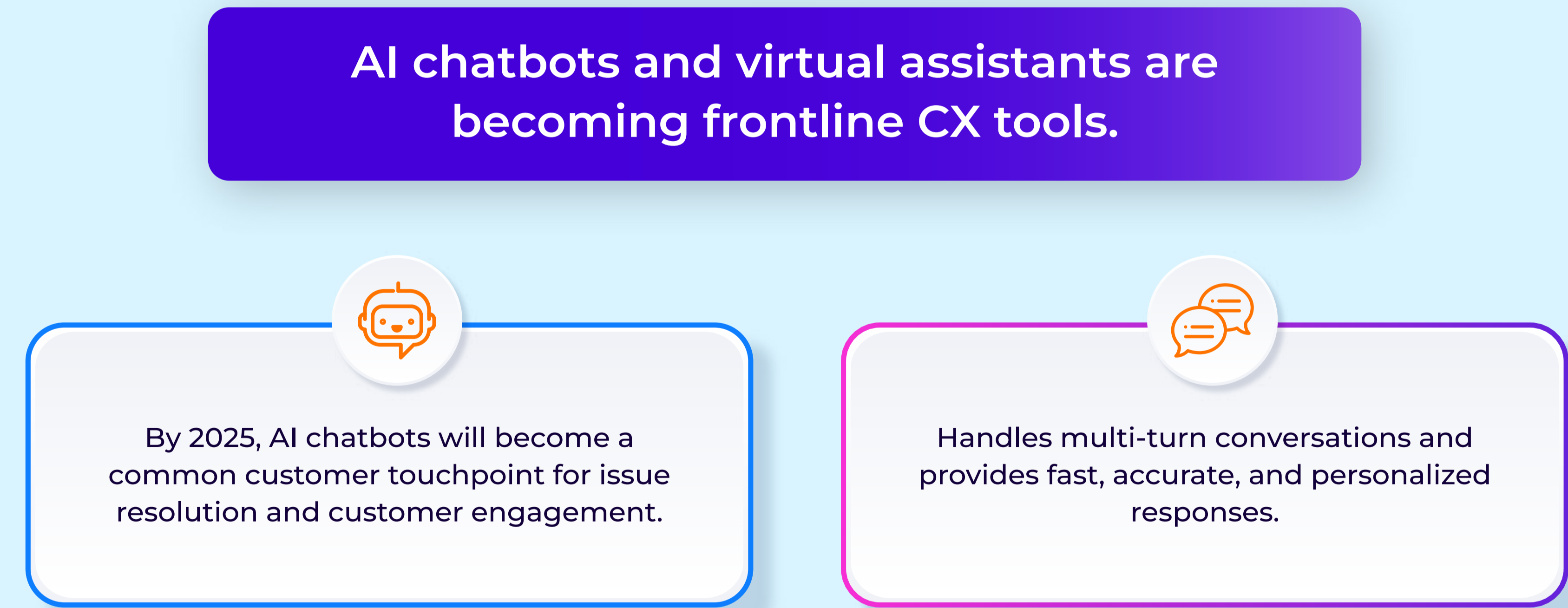
03

## Omnichannel Integration



04

## Smarter AI-Powered Customer Service



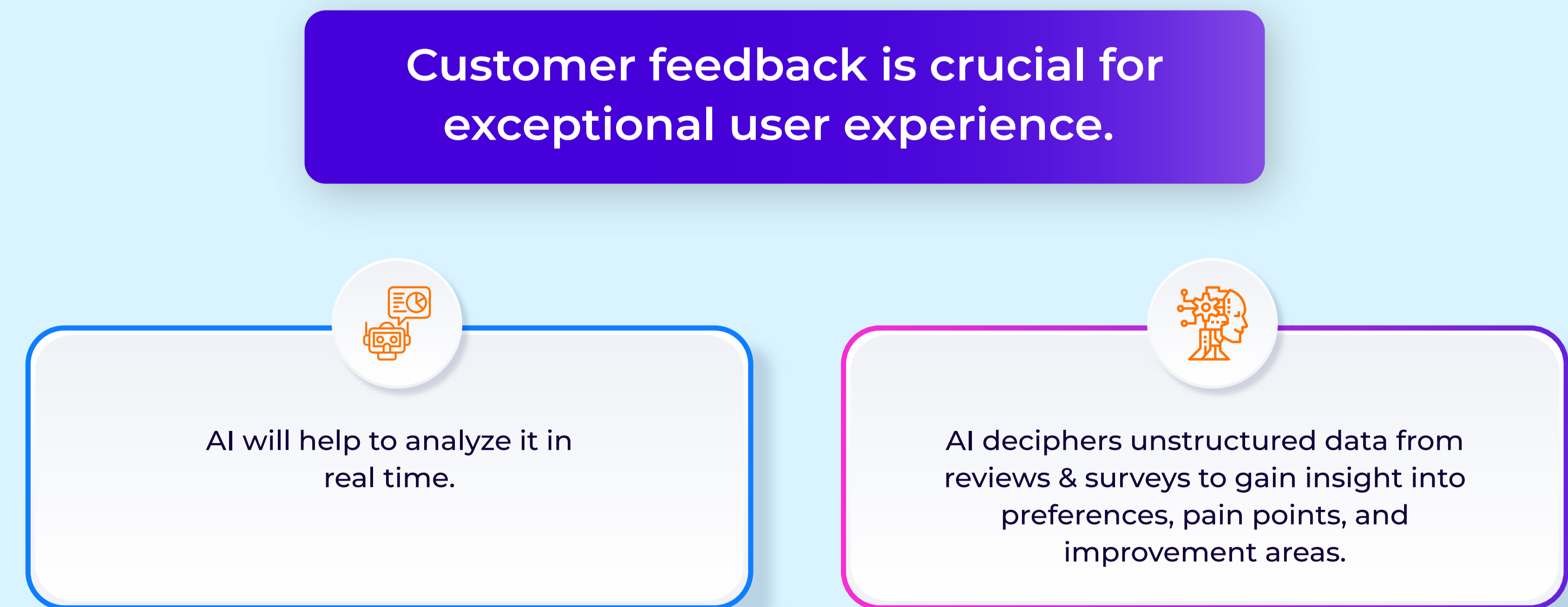
05

## Agent Assist Tools



06

## Voice of Customer (VoC) Insights



07

## Rise of Agentic AI

