# Intelligent Knowledge Management With

# Agentic Al





### Challenges in Managing Enterprise Knowledge

Time-consuming searches + searches with no results





Knowledge quality issues

Uncaptured tacit knowledge





Departmental silos and outdated processes

Ineffective knowledge-sharing methods





Complex data storage and analysis



### Why Traditional Approaches Fail

Poor Knowledge Discovery





Inefficient Knowledge Creation

**Content Duplication** 





**Inconsistent Content Quality** 

Limited Knowledge Reuse





### Agentic Al -Your Smart Knowledge Worker

Proactive Knowledge Capture





**Intelligent Content Generation** 

Real-Time Content Optimization





Personalized Knowledge Delivery

Streamlined Workflows



# How It Works



**Automation:** Agentic Al automates article generation and updates



insights into knowledge usage and gaps



**Optimization:** Ensures content is always up-to-date and useful



## **Agentic AI-Fueled Knowbler in Action**

Real-time knowledge updates





Al-assisted content creation

Smart content suggestions





Automated content health

detection

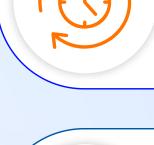
checks

Proactive duplicate content

workflows

Seamless integration into





Seamless knowledge capture





Knowledge-centric analytics



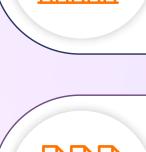






Reduced case resolution time





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Data-driven continuous

Increased case deflection rates

Enhanced agent productivity



