

The 5 Pillars of Enterprise Search Vendor Emotional Footprint

01



Service experience: Is the vendor responsive, respectful, supportive, and efficient?

Seachunify score: Respectful: +95, Efficient: +96, Caring: +95

Conflict Resolution: Does the vendor handle disagreements fairly, prioritize client interests, and act ethically and altruistically?

Seachunify score: Integrity: +100, Fair: +97, Altruistic: +100

02



Negotiation and Contract: Is the vendor trustworthy, flexible, and committed to a mutually beneficial agreement?

Seachunify score: Generous: +92, Transparent: +92, Client interest first: +92

03



Strategy & Innovation: Is the vendor committed to innovation and including product enhancements in the agreement?

Seachunify score: Helps Innovate: +100, Includes Product Enhancements: +95

04



Product Impact: Is the platform reliable? Can streamline workflows to enhance productivity and deliver accurate, relevant, and secure search results?

Seachunify score: Reliable: +90, Security Protects: +98, Enables Productivity: +92

05

