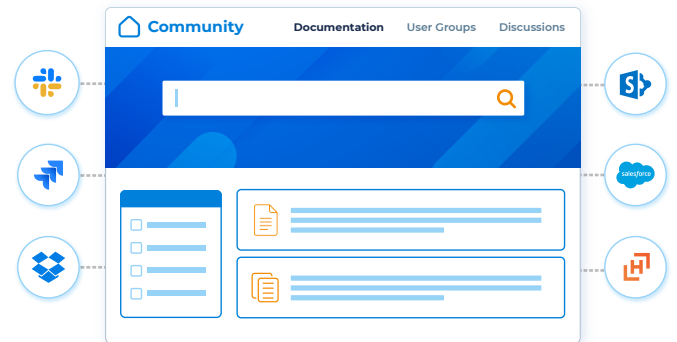


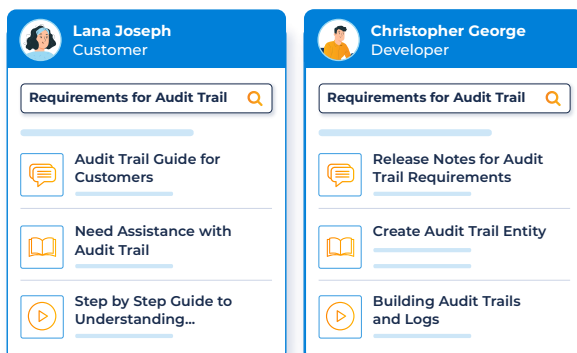
## 01. Integrate Disparate Repositories for Unified Community Experience

Enable unified access of relevant content with SearchUnify's 50+ out-of-the-box connectors, and make your inSided community a one-stop shop for all things support.



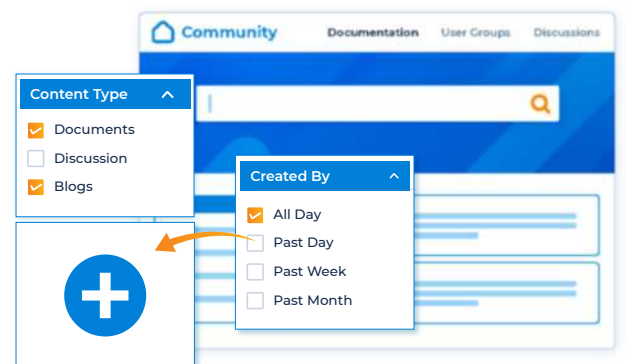
## 02. Enable Personalized Content Recommendations

Redefine personalization with SearchUnify's AI and ML algorithms which enable content recommendations based on user role, profile, access permissions, behavior, and preferences.



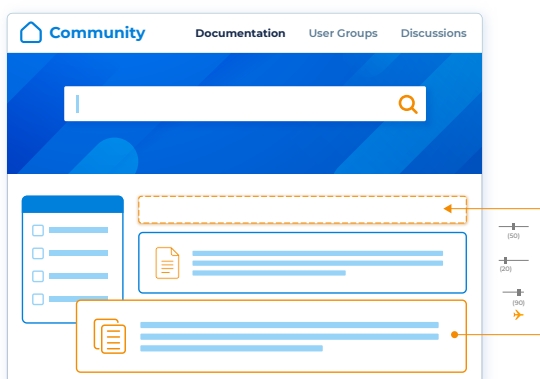
## 03. Guide Users to Relevant Results with Intelligent Navigation

SearchUnify's intelligent UI analyzes user search history to decipher intent and power Smart Facets to surface guided results.



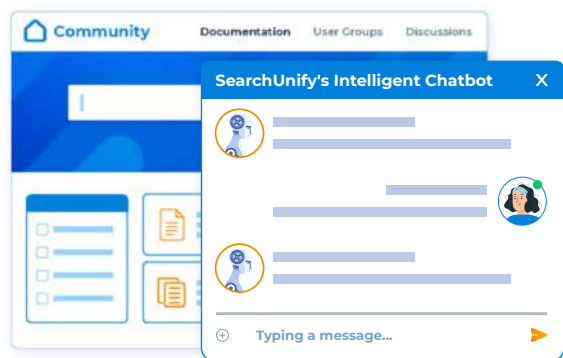
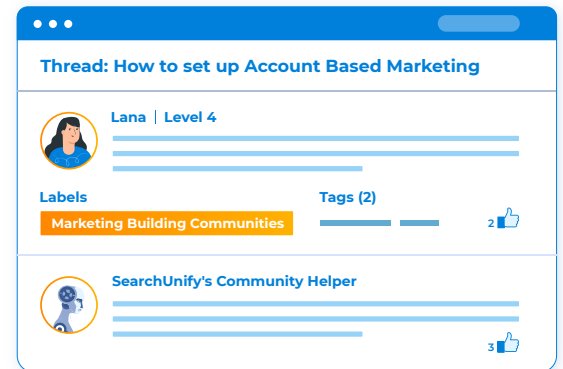
## 04. Keep Community Engagement in Focus with AI-Powered Relevance

SearchUnify's AI and ML algorithms leave no stone unturned to deliver personalized relevance. You can also manually tune the results for better relevance and engagement.



## 05. Help Community Managers to Combat Burnout with Community Helper

SearchUnify's Community Helper is an 'always on' bot that keeps an eye on unanswered threads and discussions to provide meaningful responses round the clock.

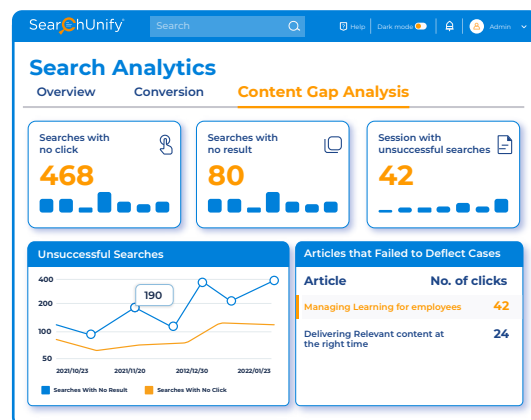
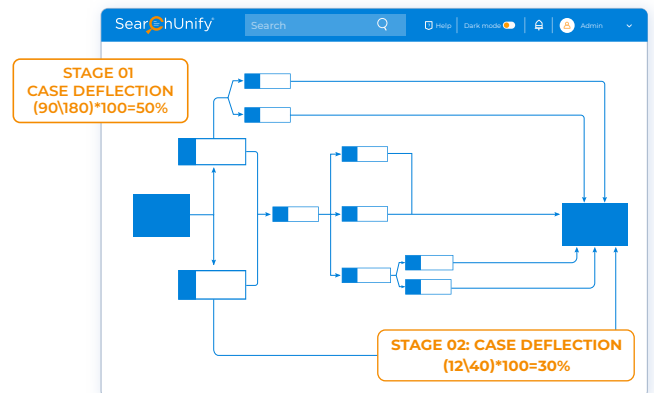


## 06. Step Up Self-Service Support with Intelligent Chatbots

SearchUnify's chatbot leverages unsupervised machine learning, NLU, and search insights to mimic human-like interactions with your community members.

## 07. Improve Case Deflection to Drive Maximum Value from Your Community

The moment a customer starts filling out the case creation form, SearchUnify matches every phrase and word to recommend in-the-moment content—right within the form.



## 08. Make Smarter Decisions with Insights Engine

Leverage SearchUnify's deep analytics to gain actionable insights into the customer journey and user behavior. Tap into these learnings to identify search trends and content gaps.