

SearchUnify Agentic AI Suite

AI Agents that Think, Reason, and Act
for Smarter Customer Support



Turn Support Into a Growth Engine

Say goodbye to fragmented bots and siloed automations. The SearchUnify Agentic AI Suite orchestrates nine specialized AI Agents to create intelligent, interconnected service workflows, delivering faster resolutions, proactive support, and actionable insights across the customer journey.

What Makes Agentic Support Different?



Unified Orchestration

Specialized AI Agents work
as one coordinated system.



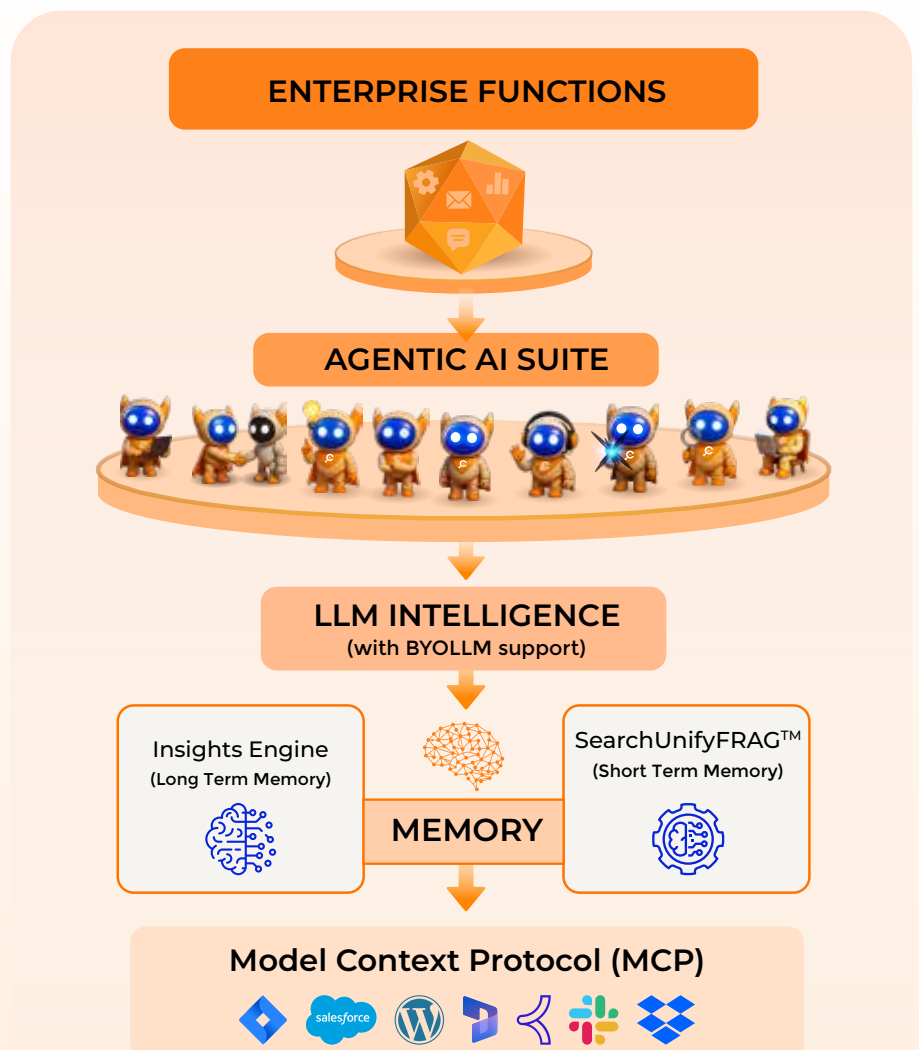
Context-Aware Intelligence

Real-time insights flow
across agents and teams.



Enterprise Scalability

Adaptable to complex
workflows across SaaS,
BFSI, Healthcare, and more.



SearchUnify Agentic AI Suite

Your Connected AI Workforce for Customer Support Each Agent Designed for a Specific Role.
Together, a Living Ecosystem:

AI Support Agent



Self-service leader.
Personalized resolutions,
instant containment.

AI Competency Agent



Swarm expert. Routes
complex issues to the
right people.

AI Knowledge Agent



Content curator.
Automates article
creation and updates.

AI Escalation Manager



Risk monitor. Detects and
prevents escalation early.

AI Case Quality Auditor



Compliance watchdog.
Ensures process and
service excellence.

AI Workflow Automation Agent



Orchestration hub.
Manages smooth handoffs
between AI and humans.

AI Feedback Analyst



Voice-of-customer
translator. Surfaces
actionable insights.

AI Proactive Support Agent



Issue preventer. Flags
problems before they
impact users.

AI Agent Partner

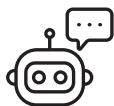


Live agent assistant.
Summarizes, suggests,
accelerates human support.



Why Choose SearchUnify Agentic AI Suite?

Beyond Bots. Beyond Automation.



Orchestrated Intelligence

Unlike standalone chatbots, SearchUnify's AI Agents form a unified, adaptable architecture.

Future-Proof Flexibility

Add new agents or refine workflows without rearchitecting your system.



Cross-Department Insights

From support to product, marketing to compliance, every interaction informs better decisions.

Proven ROI

Save millions annually by reducing escalations, deflections, and agent ramp-up time.



Real-World Impact

30%

Faster Resolution Time

25%

CSAT Improvement

35%

Lower Escalation Rate

UPTO
40%

Reduction in Inbound Tickets



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Industry-Ready Use Cases

- ✓ **SaaS:** Scale support without scaling headcount.
- ✓ **Healthcare:** Ensure compliance and critical care responsiveness.
- ✓ **BFSI:** Enhance trust through proactive, secure service.
- ✓ **E-commerce & Retail:** Handle seasonal surges with ease.
- ✓ **Public Sector & Education:** Meet high-stakes expectations efficiently.

The Agentic Advantage: Customer Support That Learns, Adapts, and Scales

Get a personalized walkthrough of the SearchUnify Agentic Suite.

Contact us at info@searchunify.com

About SearchUnify

SearchUnify is a leading Enterprise Agentic AI platform that redefines customer support and self-service by unifying enterprise knowledge, enabling contextual intelligence, and powering task-specific AI agents.

Built on a foundation of **Cognitive Search**, SearchUnifyFRAG™ (Federated Retrieval Augmented Generation), and real-time analytics, it delivers seamless, personalized experiences across support channels. With solutions like Cognitive Search, **SUVA**, **Knowbler**, **Agent Helper**, and Agentic AI Suite, SearchUnify helps global enterprises drive faster resolutions, reduce costs, and boost customer satisfaction.

To see it live in action,

[Request a free demo](#)

Let's Connect



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