

COGNITIVE SEARCH FOR ENTERPRISES

Enterprise search goes way beyond web search in terms of how it is configured, implemented or managed and leverages fundamentally different signals. Thus, as your enterprise plans to enter the world of cognitive search to reap its benefits, it is all the more crucial to consider the multitude of variables including important capabilities that your solution should contain, what it does, and why it matters. Here's a quick overview of key features that SearchUnify's enterprise search brings to the table.

WHAT OUR CUSTOMERS SAY



“SearchUnify provided responsive project management, high technical acumen and timely communication throughout our deployment.”

Leo Daley

Director - Community, Kronos

Key Features



Unified Access to Enterprise Information

Index multiple content sources across on-premises and cloud applications like Lithium, Jira, Salesforce, etc. and allow your customers, employees and partners to access relevant information from enterprise wide content repositories at one place.



Role Based Relevance & Personalization

SearchUnify's AI-powered algorithms leverage ML and NLU and continuously learn from user behavior to display the most relevant results first. It personalizes each user's experience taking into account behavioral analytics, access permissions, conversions, and page rating.



Intuitive & Intelligent User Interface

Make knowledge discovery easier with an intelligent UI that understands users' intent to deliver rich snippets. SearchUnify leverages user search history to proactively recommend hyper personalized results with pre-selected facets.



Rich Insights Into Search Behavior

Evaluate what's working and what's not with SearchUnify's rich analytics that allow you to identify content gaps, KPI's like case deflection and engagement, search queries and their outcomes, top conversions etc. to enable proactive decision making.



Quick & Effortless Deployment

SearchUnify is out of the box ready and can be implemented in few weeks as all customization and implementation requirements are met in-house.



On-Premise Index and Role Based Support

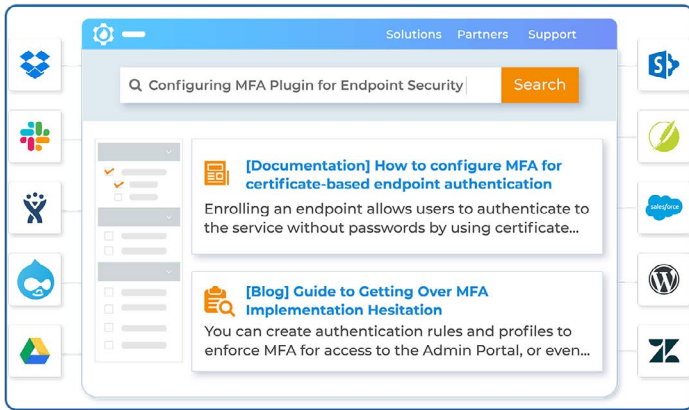
Control where your data resides with a provision to host your SearchUnify index on-premise index. Retrieve information respecting access privileges across all content sources and native platforms.

Our Partners

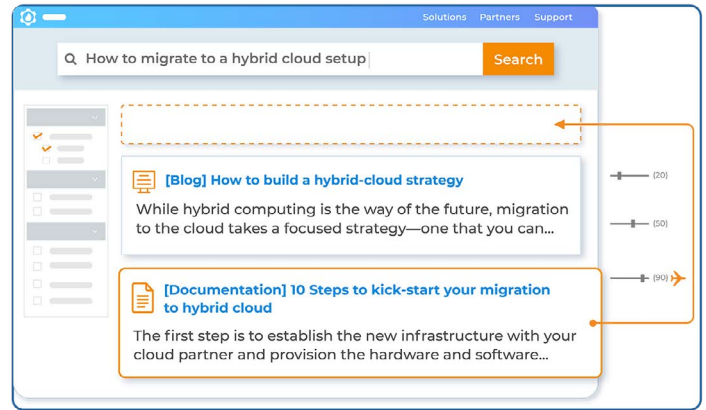


A Closer Look at SearchUnify

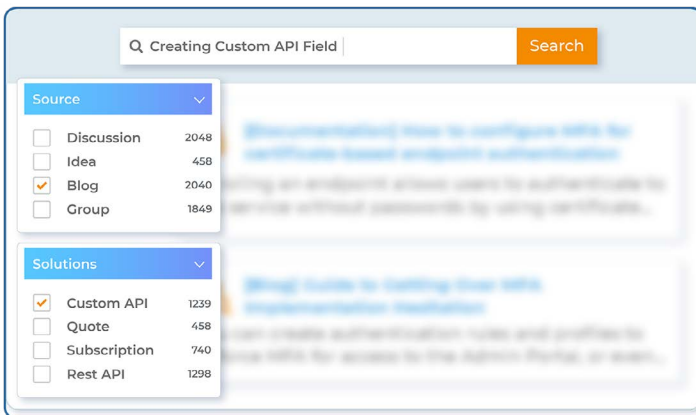
Unified Access to Enterprise Wide Content



AI-Powered Relevance for Greater Engagement



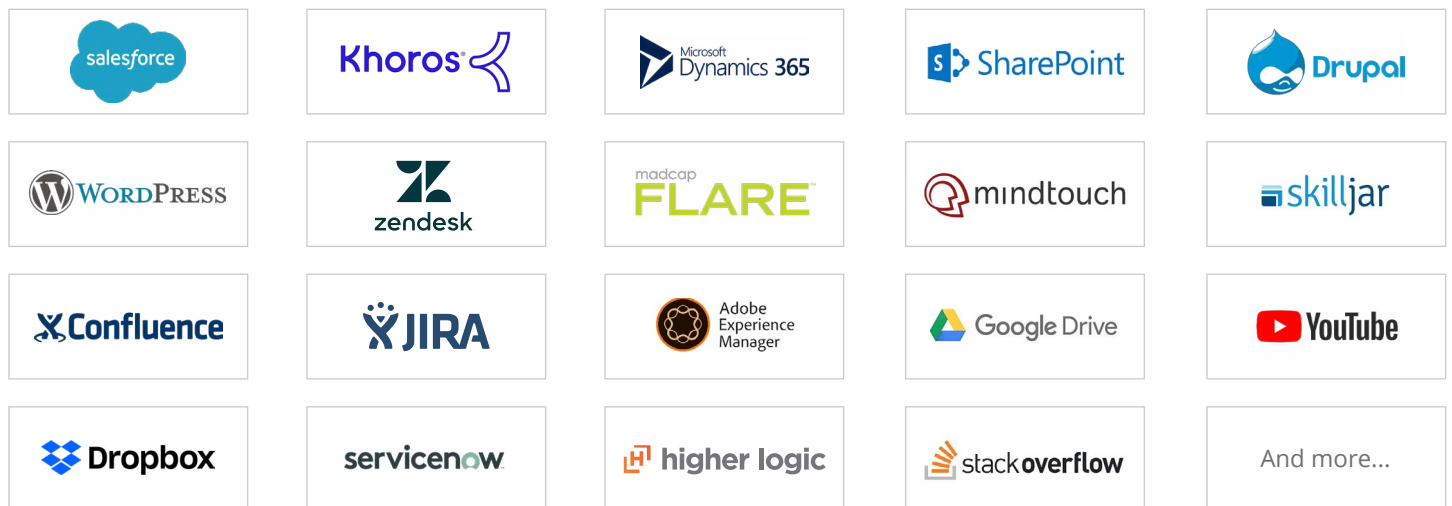
Guide Users to Results Faster with a Smarter UI



Powerful Analytics for Proactive Decision Making



Supported Platforms



About Us

SearchUnify is a unified cognitive search platform that revolutionizes information discovery, fuels an insights engine, and makes for a robust platform for AI-based apps like customer-facing and agent-assist chatbots. Its AI powers relevant and personalized search results for customers, prospects, and multiple teams across verticals including high-tech, e-commerce, banking, insurance, pharmaceuticals, and education.