

COGNITIVE SEARCH FOR SHAREPOINT

With over 190 million users and 200,000 customers organizations all over the globe, Microsoft SharePoint is among the top collaborative platforms. But productivity and decision making take a big hit because a lot of organizational information resides outside the Microsoft ecosystem, which means no direct access. So, if you truly want to empower teamwork and cross-team collaboration, you need to overcome this hurdle. Cognitive search makes it possible.

Key Features



Connect Knowledge Islands

Your employees need information stored across repositories to work smoothly. Cognitive search can connect all the standalone KBs and turn SharePoint into a one-stop-shop for knowledge that increases efficiency and reduces portal fatigue.



Personalize Search Experience

All employees have different roles. Accordingly, the knowledge they consume varies. So, why offer everyone the same search experience? This is where a cognitive engine can help. It populates only relevant items based on every user's role and permissions.



Optimize Knowledge Discovery

Finding the right content can be hard. Cognitive engines come with aids like facets that can help fine-tune the results. Also, if the employee doesn't select them, the engine analyzes the query, and proactively selects the best facets for optimal results.



Identify & Suggest SMEs

Sometimes, your resources reach a point where they need some guidance. But who do they ask? To overcome this hurdle, the engine leverages NLP to identify & suggest SMEs. By connecting people with expertise, it helps the organization grow as a whole.



Bridge Knowledge Gaps

No matter how hard you try, some content gaps crop up over time. As a result, employee productivity goes downhill. But with AI-powered search by your side, that's not the case. It highlights queries that didn't populate results and help your team plug the holes.



Influence Search Results

There are times when you'd want a certain piece to rank higher than the rest. For instance, an updated version of the policies needs to be at the top, right? In such cases, you can take charge and manually tune the results for the query, as per your needs.

WHAT OUR CUSTOMERS SAY



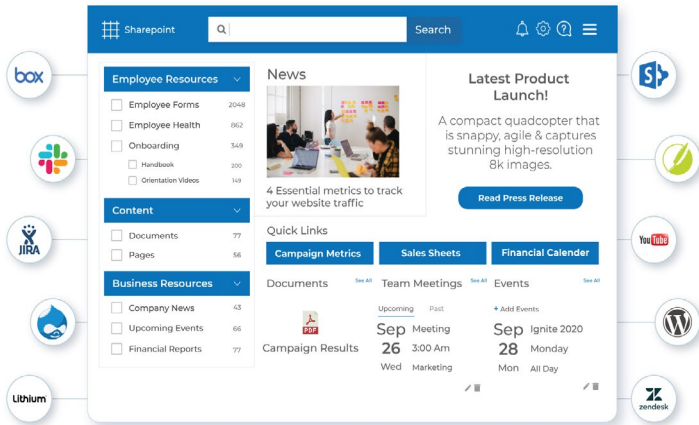
“For us, technology is just one piece of the puzzle while the vendor and its attitude makes up for the rest.”

Giri Iyer

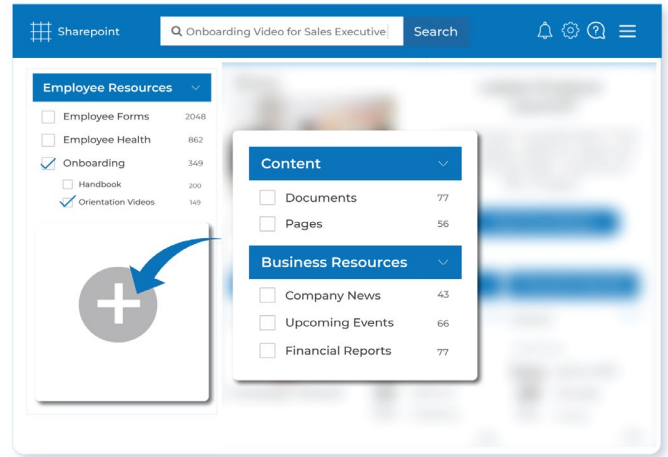
Senior Vice President, Global Customer Support and Success,
Rubrik Inc.

A Closer Look at SearchUnify

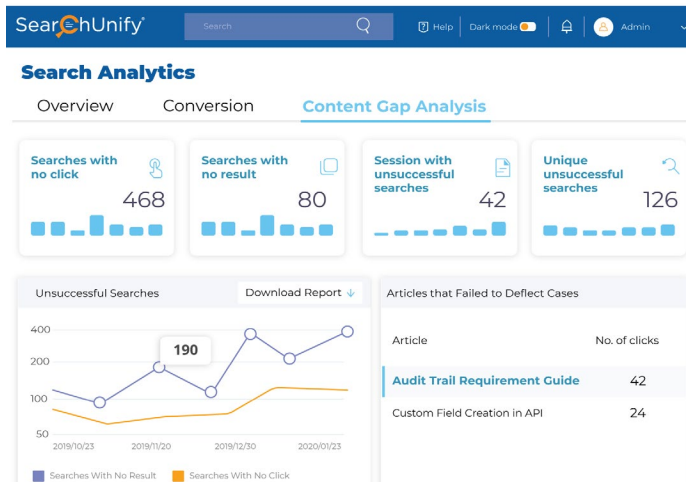
Search All Content at One Place



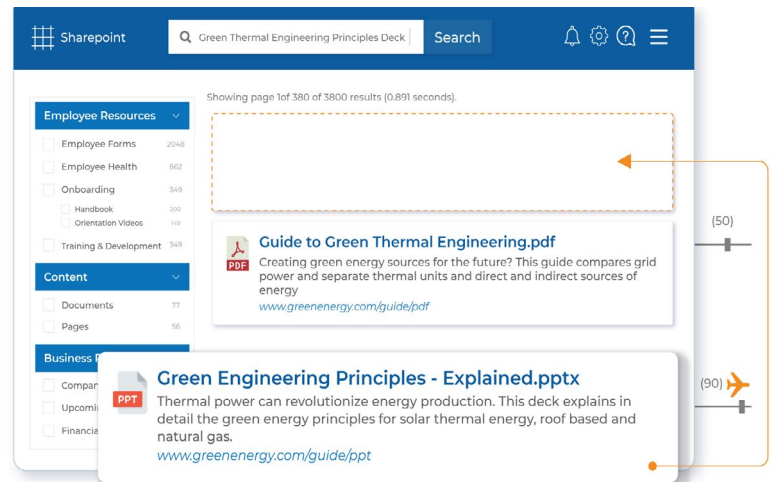
Faceted Search for Smarter Navigation



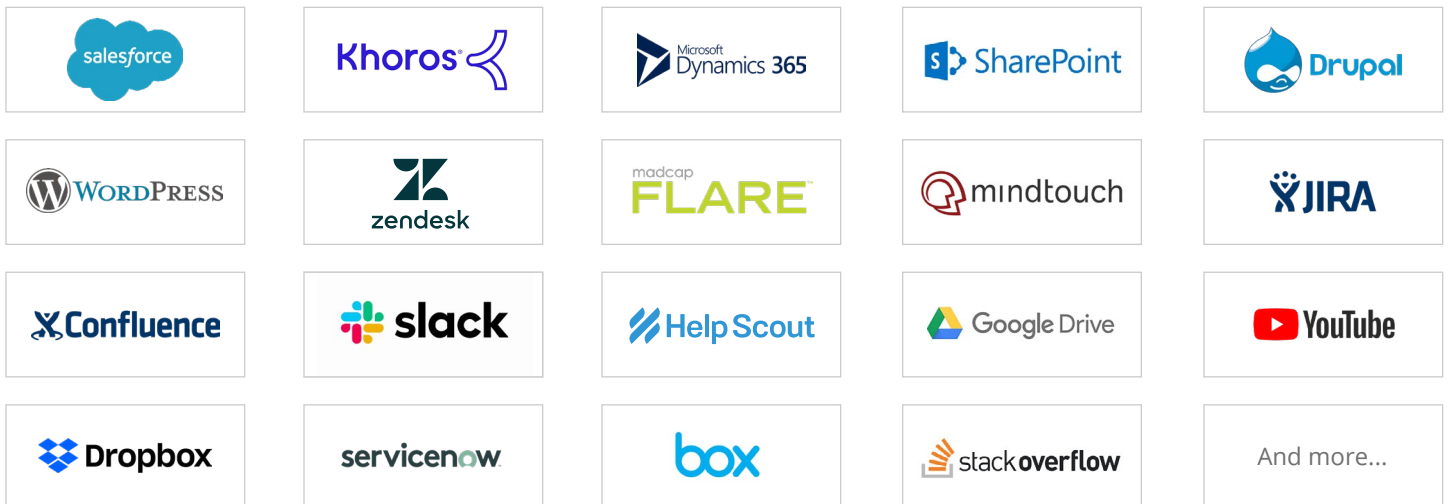
Powerful Analytics for Proactive Decision Making



AI-Powered Relevance for Greater Engagement



Supported Platforms



About Us

SearchUnify is a unified cognitive search platform that revolutionizes information discovery, fuels an insights engine, and makes for a robust platform for AI-based apps like customer-facing and agent-assist chatbots. Its AI powers relevant and personalized search results for customers, prospects, and multiple teams across verticals including high-tech, e-commerce, banking, insurance, pharmaceuticals, and education.